

Tilly, Bailey and Irvine Law Firm
York Chambers
York Road
Hartlepool
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Action 1

Improve our understanding of dementia

All of the fee earners in the Private Client department across our four offices are Dementia Friends. We also have a fee earner who is trained as a Dementia Champion.

Action 2

To improve staff understanding of dementia

We feel that it would be worthwhile providing Dementia Friends sessions for our front of house staff such as Reception and Switchboard as they are first point of contact for clients.

Action 3

Supporting Working towards Dementia Friendly Hartlepool

The firm is committed to assisting in the project.

Action 4

Supporting Dementia Awareness Week

The firm will be supporting Dementia Awareness Week by manning information stands, giving an information session at The Bridge and also assisting with the costs of printing literature to promote Dementia Awareness Week.

Action 5

Supporting Clients

The firm is pleased to support The Bridge by regularly signposting clients to The Bridge and giving staff training session, showing partnership working.