

West View Pharmacy
7-8 Brus Corner
Hartlepool
TS24 9LA

Dementia Improve our understanding of Dementia

Our Manager will arrange for all staff and volunteers to attend awareness sessions on dementia to ensure greater understanding of the condition and how we can help.

Be Dementia aware

90% of our staff are Dementia Friends. This includes our pharmacy team and delivery staff.

We will support people using a range of skills and communication methods as needed

We will support people for example by giving them time to explain their needs, show people items, write or print instruction if needed.

We will promote dementia awareness and local support facilities

We will promote the use of The Bridge as a resource for people to access. We will systematically send out targeted leaflets to customers to inform them of The Bridge and will promote local events such as Dementia Awareness Week.

