

Supporting households to stay warm and well in their home



Home Energy Advice Team (HEAT) is an independent energy advice and advocacy service delivered by The Wise Group. A dedicated Energy Mentor will contact you by telephone to discuss what assistance can be provided.

This includes:

- Tackling energy emergencies
- Managing fuel debt and related issues
- Accessing energy grants and crisis funds
- Accessing targeted schemes and initiatives
- Optimising energy usage and efficiencies

HEAT provides - mentoring support and advocacy to vulnerable households across England and Wales. Our team of Energy Mentors provide a holistic, independent, tailored advice to fuel-poor households experiencing energy crises.

To make a referral

IF YOU ARE WORKING WITH AN ELIGIBLE CLIENT/SERVICE USER WHO REQUIRES ENERGY ADVICE AND SUPPORT, PLEASE USE OUR REFERRAL LINK:

[HTTPS://FORMS.OFFICE.COM/PAGES/RESPONSEPAGE.ASPX?
ID=5PHJELSSTK6C7UDZL6GMDTK_SUBCIMHNSMHILEPIIDIURFPOTULNN
LGYSEXLUUE3NJHSQJDPKZQSI4U](https://forms.office.com/pages/responsepage.aspx?ID=5PHJELSSTK6C7UDZL6GMDTK_SUBCIMHNSMHILEPIIDIURFPOTULNNLGYSEXLUUE3NJHSQJDPKZQSI4U)

FOR URGENT REFERRALS, PLEASE
CONTACT US ON 0800 092 9002

THEWISEGROUP.CO.UK

wise
group
mentoring people out of poverty