



Community Hub Coastal
Centre for Independent Living
Burbank Street
Hartlepool
TS24 7NY

‘Community Hub’ is the newest member of the Community Hub Family. Formerly known as the Hartlepool Centre for Independent Living – it is situated on Burbank Street in Hartlepool.

Hartlepool Borough Council hosts a number of community and disability related services and each provide their unique range of services.

Action 1

Signage for toilets to be made more user friendly for all

During a Dementia Event recently which was held within one of our training rooms at the Coastal Hub we received a suggestion from one of the attendees to say the toilet signage were hard to understand and people were not able to locate the toilets. We arranged a meeting with Caroline Ryder Jones to discuss the suggestion and to ask for guidance. From this meeting we have arranged for the signs to be displayed and it has been reported back that people are able to locate the toilets more easily now.

Action 2

Menu for the bistro and The People Pantry

We are hoping to improve our menus so they are easy to understand and accessible for all. We would be grateful for help and guidance in this area.

Action 3

To offer our facilities to Dementia Friendly groups.

We are hoping to hire our Sensory Room, Training Kitchen and Art Room and would be happy to offer these facilities to groups. We also have an events hall that could be used for group meetings and events, as well as a Bistro that is open to the community.

Action 4

Staff to be trained as Dementia Friends

I have contacted Caroline Ryder Jones to book staff onto the Dementia Friend’s course.