



Chambers Chemist
1 Grove Street
Hartlepool
TS24 0NY

Headland Pharmacy

Action 1
Pharmacy environment

Continue to make sure that the Pharmacy has clear signage and adequate lighting for our Dementia patients.

Action 2
Over the counter medication

Being vigilant when known patients are purchasing OTC medication and making their transaction as simple as possible.

Action 3
Prescription ordering

Continue to support patients when they are ordering their medication. Being vigilant if we think there is an over-ordering issue.