

Hospital of God  
Stichell House  
Greatham  
Santander  
Hartlepool  
TS25 2HS



Residential Care for the Elderly

### **Action 1**

We will ensure all staff receive an awareness session and are invited to become Dementia Friends and we will include dementia awareness in the induction of all staff, including our Dementia Language policy. Dementia Awareness training is conducted annually for all staff teams; this incorporates addressing appropriate language and 'do's and don'ts' in communication.

### **Action 2**

Our environment is maintained and decoration is conducive to residents with capacity impairments. We have also recently undertaken wayfinding signage which is also based around Dementia Friendly ideology.

### **Action 3**

Our Dementia Champions are committed to any extra training; indeed we have just completed the on-line module of Dementia Care: Living Well as Dementia Progresses.

### **Action 4**

We are looking at Dementia Friendly digital technology, we are to pilot Alexa in the service, which can be utilised in activities such as 'sing-a-longs' and reminiscence sessions. Dementia Hartlepool has offered to facilitate Dementia Friends training for all of the team, which is very much welcomed.