

Bankhouse Surgery
One Life Centre
Park Road
Hartlepool
TS24 7PW



GP Practice

Action 1
Reception

We have an electronic buzzer device which allows patients to be alerted to their appointment

Action 2
Support the Bridge

We will signpost patients to The Bridge Dementia Advisory Service and have leaflets and posters in our waiting area.

Action 3
Waiting Area

TV screen with support group information for patients and Carers available.

Action 4
Training

All staff to attend a Dementia Awareness training session.
All front line staff to be Dementia Friendly trained.