

**Albany Court  
Hartlepool  
TS26 8HA**

## **Extra Care Scheme**

### **Action 1**

#### **Dementia Awareness**

- We hosted a dementia friends session for our customers and will be able to host others and invite customers and other staff.
- We receive a regular email about local initiatives for people living with dementia and we share information about events in the scheme.

### **Action 2**

#### **Dementia Friendly Environment**

- We will explore dementia friendly signage where possible considering colour/size/height.
- We will consider bright lighting and contrasting furnishings where possible.

### **Action 3**

#### **Sharing Information**

- We will display and share information about The Bridge and Hartlepool Carers.
- At our coffee mornings we will share leaflets and information.
- We will design our posters to be dementia friendly, using lower case letters in a clear font.

**Bamburgh Court  
Hartlepool  
TS27 3SF**

### **Extra Care Scheme**

#### **Action 1**

##### **Dementia Awareness**

- We will host a dementia friend session at our coffee morning and open it up to customers, family members, Dale Care Staff and Thirteen Group staff.
- We receive regular emails about local initiatives for people living with dementia and we share information about events in the scheme e.g. at coffee mornings.

#### **Action 2**

##### **Dementia Friendly Environment**

- We will encourage customers to be positive about people living with dementia and to use positive language and be accessible and welcoming in groups.

#### **Action 3**

##### **Sharing Information**

- We will display share information about The Bridge and Hartlepool Carers and signpost people to services where appropriate.
- We will offer support to families, giving leaflets and signposting to The Bridge and Hartlepool Carers as appropriate.
- At our coffee mornings and groups we will share leaflets and information.

**Laurel Gardens  
Marlowe Road  
Hartlepool**

### **Extra Care Scheme**

#### **Action 1**

##### **Dementia Awareness**

- We will host a dementia friends session for our customers and staff.
- We receive a regular email about local initiatives for people living with dementia and we share information about events in the scheme.
- We will promote dementia awareness to on site businesses, e.g. salon and bistro.

#### **Action 2**

##### **Dementia Friendly Environment**

- We will explore dementia friendly signage where possible considering colour/size/height.
- We will consider bright lighting and contrasting furnishings where possible e.g. grab rails, light switches.
- We will promote our actions to ensure people understand we are working towards being dementia friendly.

#### **Action 3**

##### **Sharing Information**

- We will display and share information about The Bridge and Hartlepool Carers.
- At our coffee mornings we will share leaflets and information.
- We will design our posters to be dementia friendly, using lower case letters in a clear font.

#### **Action 4**

##### **Dementia Friendly Activities**

We support a weekly signing group led by The Bridge which is accessible to people living with dementia and is hosted at Laurel Gardens.

**Newholme Court  
Hartlepool**

**Support for elderly mental health and learning disability.**

### **Action 1**

#### **Dementia Awareness**

- We receive a regular email about local initiatives for people living with dementia and we share information about events in the scheme e.g. at coffee mornings.

### **Action 2**

#### **Dementia Friendly Environment**

- We will explore signage and use of colour and consider dementia friendly design where possible.
- We will support people to consider use of colour to make things stand out.

### **Action 3**

#### **Sharing Information**

- We will display and share information about The Bridge and Hartlepool Carers and sign post people to services where appropriate.
- At our coffee mornings and groups we will share leaflets and information.

Priory Court  
Hartlepool  
TS24 0JL

## Sheltered Housing Scheme

### Action 1

#### Dementia Awareness

- We will ask our knit and natter group to create 'twiddle muffs' and have conversations about why they are beneficial to someone living with dementia to get people talking.
- We receive a regular email about local initiatives for people living with dementia and we share information about events in the scheme.

### Action 2

#### Dementia Friendly Environment

- We will explore signage and consider dementia friendly design where possible.

### Action 3

#### Sharing Information

- We will display and share information about The Bridge and Hartlepool Carers.
- At our coffee mornings and groups we will share leaflets and information.

**Richard Court**  
**Hartlepool**

## **Extra Care Scheme**

### **Action 1**

#### **Dementia Awareness**

- We will host a dementia friend's session for our customers and staff as part of our coffee morning.
- We receive a regular email about local initiatives for people living with dementia and we share information about events in the scheme.

### **Action 2**

#### **Dementia Friendly Environment**

- We will support people to use familiar photos and hobby information together in a poster/frame by their flat if they would like to.
- We will provide 'twiddle muffs' to people who would benefit from them and support further by making them.

### **Action 3**

#### **Sharing Information**

- We will display and share information about The Bridge and Hartlepool Carers.
- At our coffee morning we will share leaflets and information.