



The Galleries Café  
21-23 Middleton Grange Shopping Centre  
Hartlepool

**Cafe**

**Action 1**

Ensure all staff are trained and become Dementia friends.

**Action 2**

Staff to support customers living with dementia by allowing plenty of time to make choices, pa at till etc and carry trays to table if required.

**Action 3**

Clear signage i.e. toilet signs on toilet doors outside and inside showing way out.

**Action 4**

Promote Dementia Friendly Hartlepool/The Bridge Dementia Advisory Service events

Display Dementia friendly logo in window

Display working towards becoming dementia friendly sticker in the window and on the till as staff will not be wearing their badges.