



Barclays  
148 York Road  
Hartlepool  
TS26 9BT

**Provides financial services**

**Action 1**

**Become Dementia friends**

Commit to 4 staff being trained as dementia friends to begin with all staff trained including staff who cover Seaham and Peterlee branch.

**Action 2**

**We will support people living with dementia to use the bank facilities**

By allowing them plenty of time and offering a quiet office area if needed.

**Action 3**

**We will work with The Bridge dementia advisory service**

By signposting customers to The Bridge and displaying leaflets. We have requested to be added to the emailing list and will attend any training events that are applicable.