

The  
Copper Kettle



The Copper Kettle  
103 Park Road  
Hartlepool  
TS26 9HP

**Bistro – Food and beverages**

**Action 1**

**All staff to be a Dementia Friend**

All staff to wear their badges

**Action 2**

**Good customer services**

All staff will be patient with all customers, help with purchases and choices, encouraging independence at all times.

**Action 3**

**Make people aware of The Bridge and dementia services in Hartlepool**

Have leaflets available and keep staff educated on where they can sign post to.

**Action 4**

**Help promote D.F.H where possible**

Advertise events, help raise money, donate raffle prizes, wear forget me not flowers.