

Havelock Grange Practice



Havelock Grange Practice
One Life Hartlepool
Park Road
Hartlepool
TS24 7PW

Delivers Primary Care medical services.

Action 1

Organise education and dementia training to staff

Training sessions have already began on 2nd May 2018.

Action 2

Remind patients of appointments date and time

Process to be developed

Action 3

Raise awareness to service users of dementia

Handing out leaflets for The Bridge and dementia information the TV screens

Action 4

Look at ways of making reception area dementia friendly

Use pictures alongside signage