

Seaton Surgery
Station Lane
Seaton Carew
Hartlepool
TS25 1AX

We are a GP Surgery providing general medical services for approximately 3000 patients

We offer a full range of general practice services as well as chronic disease management, as part of our role we do offer Dementia screening with the aim to identify dementia early.

The Practice aims to identify patients with dementia by various means. We have flagged patients most at risk in our clinical system they are then offered an assessment and if required to the memory clinic. Carers are offered an assessment and support of Hartlepool.

Action 1

Improve our understanding of Dementia

We will organise education and training for staff with the aim to support patients and their carers. We aim for all our staff to become Dementia Friends.

We will put a flag on our clinical system to alert staff that the patient has Dementia so that we can give extra time and support.

We will telephone patients on the morning of their appointment to remind them and offer support.

We will routinely screen patients who have been identified as being at risk of Dementia by using Tees GPCog or Six Item Cognitive Impairment Test (6cit) which is built into the clinical system.

Action 2

The patients do not always express their concerns regarding memory problems despite promotional materials available

We will display promotional material in reception to raise awareness of dementia. We will also promote activities and meetings available at The Bridge and include this in our Newsletter which gets sent to our patients via email.

Action 3

We will review our premises and where possible make changes to the environment to ensure it is as Dementia Friendly as possible. We will ensure walls are plain and that our entrance is Dementia Friendly by ensuring we do not use black mats. We will provide easy read leaflets and use visual aids with signage to support people to find their way around. For example we will put a picture of a toilet door and picture of a nurse or doctor on the clinical rooms. Next time we purchase our uniforms we will consider purchasing bright colours.