

Dear BEAM,

As we are coming to an end of our journey with the Beam Team, I thought I would write and give feedback about our experience of the services provided.

Firstly, I would like to thank you deeply for all of your help and invaluable assistance right from the beginning of our journey.

We have been thoroughly supported in every area since X's diagnosis of ASC.

The Beam Team have always presented as an extremely warm, welcoming and genuinely caring service.

From workshops educating our family on autism, strategies for communication, toileting, intensive interaction; one-on-one sessions with Sam, resources, personalised core boards and jigs, books to help his sister understand his condition, the application process for primary school, advice and expertise on how to manage challenging behaviours, liaising with the nursery to ensure that X is included and kept safe, support and guidance during meetings regarding X's support plans and targets, transition to school, the list is simply endless.

Most importantly, I wanted to express my deep gratitude for the emotional support that you have both provided throughout this journey.

It has certainly been a journey and there have been moments that have been very challenging and emotionally hard but thank-you for always supporting me, your constant support has always ensured that I have never felt alone.

I am frequently told that I am a very strong mother and an excellent advocate for X but I always remind people that I am only as strong as the support that I receive.

I could write pages and pages about my appreciation for the, 'Beam Team, Dream Team', but in summary, thank-you for helping me to embrace my son's autism and changing my mindset from seeing autism as a challenge to seeing it as inspiring.

*(beam facilitator)*, I have to mention the fact that you refer to the children under your care as "our children", is absolutely heart warming and a true reflection of how much thought and care you put in to all of your sessions and planning.

*(beam lead)*, you have been so incredibly kind and patient and supported me through several long telephone conversations regarding areas of concern with X at his current nursery setting. I am so grateful for all of your assistance, I think if you had not been able to help to oversee the current situation, I would have taken him out, which certainly would not have been in his best interest.

Of course we are excited for the next stage of X's journey as he transitions to primary school but we will never forget both of you, your kindness, your support and all the many memories that have been created for X's journey so far.