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| --- | --- |
| **Support Strategies**  The things we can do or say to support \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ to become more calm again and return to the proactive phase. | **Behaviour**  What \_\_\_\_\_\_\_\_\_\_\_ does, says and looks like when he/she is becoming more calm. |
|  |  |

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Blue Strategy