



KEEPING PEOPLE CONNECTED SERVICE

Support service for those who have or may have learning disability and/or autism.

Many people with learning disability and /or autism will become increasingly vulnerable during the current Covid-19 crisis.

If you come across vulnerable people in **Hartlepool**, then please refer them to the new telephone support service:

KEEPING PEOPLE CONNECTED: Telephone: 01642 039000

The service is funded by the local CCG and aims to help people by keeping connected with them.

They will receive regular calls from specialist staff to access and support them with understanding, practical issues, and signposting where additional help is needed.

Simply ask the person to call us. If it is easier for them give them our e-mail connected@skillsforpeople.org.uk or it may be easier if you ask for permission to email us their details, we will then call/email/text, confirm consent and provide ongoing support.

Even if you are not sure if a person has a learning disability and/or autism but it's clear they are feeling isolated and in need, refer them to our service.

We have a well-developed assessment process which will enable us to evaluate how safe a person is, what additional help they may need, and then to support them to access that help from existing community services and the voluntary sector.