

What should I do if I am struggling to pay my bills?

Information on the [employment and financial support](#) announced by the government on 20 March is available on GOV.UK. This includes the Universal Credit, Employment and Support Allowance and your rights if your hours are cut or you are laid off.

The government has also launched an [emergency package with energy suppliers](#) to ensure you don't face any additional hardships in heating or lighting your home during the coronavirus outbreak. If you are struggling with money problems or are repaying a debt, options will include:

- reviewing bill payment plans, including debt repayment plans
- payment breaks or reductions in how much you pay
- giving you greater time to pay
- in some cases access to hardship funds

No credit meters will be disconnected during the outbreak.

If you think you can't afford to pay for any extra gas or electricity used because you're having to self-isolate at home, support will be available through your energy supplier. Your supplier must take into account how much you can afford, and will explain your options.