

BARTS HEALTH NHS TRUST CHILDREN & YOUNG PEOPLE SERVICES

COVID-19 SERVICE IMPACT & BUSINESS CONTINUITY PLAN UPDATE

Last updated by Omer Kemal (Service Manager – Community Paediatrics) on 07/04/20

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As part of the NHS's response to COVID-19, community paediatrics and community children's therapies teams across England were asked by NHS England to partially stop/modify their services. This instruction was to enable the NHS to release capacity to support COVID-19 preparedness and response. We were also asked to use digital technology to provide support to families where possible and only to continue face to face work with the most urgent and high risk groups. Below provides a list of our services which are provided by Barts NHS Trust within Tower Hamlets and current situation of delivery:

| Area of service delivery | Service Lead | Is this service currently being delivered / any areas that have been ceased / suspended? | Risk mitigation / management strategy or actions |
|--|-----------------|---|--|
| Child Development Team (NDC) | Omer Kemal | Services are being delivered via telephone, and video-call. | Patients are being informed via admin that their appts will be on the telephone. Paediatricians are spot purchasing interpreting services via using Barts Language Line |
| Autistic Spectrum Disorder Assessment Service (ASDAS) | Omer Kemal | Services are being delivered via telephone, and video-call. The services which have ceased are: ASDAS ADOS ASDAS School Observations | Patients are being informed via admin that their appts will remain face to face or be on the telephone. |



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| Looked After Children and Adoption (Stat service) | Omer Kemal | All LAC medicals remain face-to-face (stat service) and business as usual depending on the preference of the child / carer and risk stratification in line with NHS guidance 2 video phone purchased - Review health assessments will be done via video-call | Patients are being informed that it is business as usual unless they choose to be re-scheduled. |
| Child Protection (Stat service) | Omer Kemal | All services are remaining face-to-face and business as usual as they are statutory services. Appts are judged by referral on a case by case basis if they should be seen face to face or telephone consultation. | Patients are being informed that it is business as usual unless they choose to be re-scheduled. |
| Special Educational Needs (Stat service) | Omer Kemal | All services are remaining face-to-face and business as usual as they are statutory services. Appts are judged by referral on a case by case basis if they should be seen face to face or telephone consultation. | Patients are being informed that it is business as usual unless they choose to be re- scheduled. This service will drop in activity due to school's being off until further notice. |
| Children's Continence Team | Nora Bowen | All services are remaining face-to-face and business as usual, except Group Workshops. | Telephone beforehand to risk assess. Encouraging PPE use to ensure staff does not fall sick. Telephone consultations were possible. |



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| Children's Occupational Therapy | Anne Corbett | Services are being delivered via telephone. Only urgent appts are being conducted via face-to-face. This includes 'Feeding Clinic' and those patients in pain/most in need. | Encouraging PPE use to ensure staff does not fall sick. Telephone consultations were possible. All patients risk-assed before appt. |
| Children's Physiotherapy | Anne Corbett | Services are being delivered via telephone. | Encouraging PPE use to ensure staff does not fall sick. Telephone consultations were possible. Patients are being informed that it is business as usual unless they choose to be rescheduled. |
| Children's Speech and Language Team | Anne Corbett | Services are being delivered via telephone. Feeding Clinic – home visits for children requiring feeding continues | Encouraging PPE use to ensure staff does not fall sick. Telephone consultations were possible. Patients are being informed that it is business as usual unless they choose to be re- scheduled. |
| Children's Community Nursing Team | Jo Webster | Services are being delivered via face- to-face, telephone, and video-call (based on case-by-base risk assessment). Services which have temporarily ceased are: Special school nursing Paeds Nurse Trainer (who works in schools). | Telephone consultations were possible. All patients risk-assed before appt. Tracker developed to monitor impact of COVID-19 on most vulnerable children's health and care arrangements / family and care agency capacity |



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|--------------------------------|------------------|---|--|
| Children's Continuing Care | Jo Webster | Service is still operating face-to-face, business as usual. Appts are judged by referral on a case by case basis if they should be seen face to face or telephone consultation. | Encouraging PPE use to ensure staff do not fall sick. Telephone consultations where possible. All patients risk-assessed before appointments Tracker developed to monitor impact of COVID-19 on children's health care arrangements / family and care agency capacity |
| Paediatric Asthma Clinic | Tori Hadaway | Service is only being delivered by telephone and video-call (based on risk assessment). | Telephone consultations were possible.High risk due to respiratory service. |
| Paediatric Audiology | Komal Patel | Services are being delivered via face-to- face, telephone, and video-call (based on case-by-base risk assessment). | Encouraging PPE use to ensure staff do not fall sick. Telephone consultations where possible. All patients risk-assessed before appointments |
| Paediatric Community Dietetics | Sophie Aubrey | Service is being delivered by telephone and video-call (based on risk assessment). Attendance face-to-face will occur for high risk patients. | Telephone consultations were possible. Encouraging PPE use to ensure staff does not fall sick. |
| Safeguarding Children Team | Ellie Lloyd | Service continues to offer advice and support via the telephone as per our standard procedure. | Business contingency to ensure there is a member of the team available to discuss cases |



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| Child Death Overview | HUB | Service is functioning as business as usual. | |