



Participation and Engagement Survey



Participation and Engagement

We believe that **our services are better** when children, young people and families have a say in **what we do, and how we do it**. This is called ‘Participation’ or ‘Engagement’.

To make sure that we do this as well as we can, we are writing a new Participation and Engagement Plan or ‘Strategy’.



Our Participation and Engagement Strategy

Every strategy needs a ‘**vision**’. This is like a dream or goal.

Our **vision** is for children, young people, parents and carers to:

- be involved in decisions which affect their lives
- get the support they need, when they need it
- and have a say in how services are run.

Our strategy will say how we will make our vision happen.

We need your help to make sure we get our strategy right, so we have created this survey to find out your views.

You do not have to give your name to take part in this survey and we promise to keep your answers safe.

Our survey closes on 27th March 2020!



About You



Who are you?

- A child or young person (0-18) A parent
- A young adult (19-25) A carer
- Someone else: _____



Do you meet with or talk to staff from AfC?
(e.g. a Social Worker, Psychologist, Youth Worker)

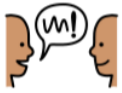
- No
- Sometimes (a few times per year)
- Often (every month or more)



Have you been involved with any Participation or Engagement groups or projects? (e.g. Children in Care Council, Youth Council, Recruits Crew, Parent Forums, Consultations etc)

- Yes
- No

If yes, which? _____



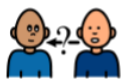
If you have been involved in Participation groups or projects, have you been told about the difference that your opinions and ideas made?

- Yes
- No
- Sometimes



How would you like to get information about how to become involved in these activities?

- Achieving for Children website
- By post or email
- Social media
- Other _____

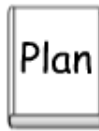


Is AfC good at asking people for their opinions and ideas about services?

- Yes
- No
- Don't know



How can AfC get better at asking people for their opinions and ideas?



Our Plan



These statements are things we want to happen.
Please tick all the statements you agree with.



Trust and Honesty

- We are clear about **how** and **when** we involve people
- Children, young people and families can **tell us** if they are **not feeling involved** in how services are run
- All our **staff are committed** to involving people



Respect

- We **listen** to people's **opinions and ideas**
- Children's views **are just as important** as adults
- We will start each consultation with an **open mind**
- We will **thank everyone** for their contributions



Empower

- People can choose** whether to participate
- Children, young people and families can **tell us what *they* want to talk about**
- We will tell people** about the difference they have made
- Being involved will **improve people's confidence and skills**



Is there anything else you would like to tell us?



Thank you!

Please send your completed survey to:



Email: participationiscd@achievingforchildren.org.uk



Post: Participation Team
The Moor Lane Centre
Moor Lane
Chessington
KT9 2AA

Don't forget, this survey closes on the 27th March!