

More about Action for Children

Action for Children is committed to helping the most vulnerable children and young people in the UK breakthrough injustice, deprivation and inequality.

We are one of the UK's largest charities and our values 'Passion, Hope and Equality,' ensure that children are at the centre of everything we do.



Greets Green Children's Centre
off Claypit Lane opposite Turner Street,
West Bromwich, B70 9EZ

Tel: 0121 555 1821

Email: SENDIASSEnquiries@actionforchildren.org.uk
Sandwell's Local Offer: www.sandwell.gov.uk/send



Sandwell Parent Voice
'Our Children, Their Voice'

Sandwell Parent Voice (Parent/Carer Forum):
sandwellparentvoice@outlook.com

Find Sandwell Parent Voice on Facebook



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www.actionforchildren.org.uk

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Our service

Providing confidential, impartial support and advice for parents, carers, children and young people (0 - 25 years) in relation to Special Educational Needs and Disability.

What does the Code of Practice say?

The Children and Families Act 2014 says local authorities must provide information, advice and support about special educational needs (SEN), disability, health and social care for children, young people and parents.

The Code of Practice says: 'Local authorities must arrange for children with SEN or disabilities for whom they are responsible, and their parents, and young people with SEN or disabilities for whom they are responsible, to be provided with information and advice about matters relating to their SEN or disabilities, including matters relating to health and social care.'

This means that every local authority should provide a service that is free, easy to access and confidential and that can help children, parents and young people take part in decisions that affect their lives.

What do we offer?

We offer accurate, up-to-date and impartial resources and information about the law on special educational needs and disability. This includes:

- Your rights and choices
- Education, health and social care
- Preparation for and support at meetings
- Building confidence to express your views and concerns
- Work in partnership with schools, the local authority and other professionals to develop positive relationships
- Deal with forms, letters and reports
- Information and training sessions for professionals, parents/carers and young people
- Opportunities to participate through local forums to inform strategic commissioning
- Referral/signposting to other agencies (where appropriate)

What you can expect from us

- Confidential advice by telephone, e-mail or face-to-face
- Information to enable you to understand the new legal SEND framework
- Help you work closely with other professionals to get your views heard
- Help through SEND processes and procedures
- Help understanding your rights to ensure the educational needs of your child or young person are met

