



Resilient Families: Resilient Children

14th June, 2018

0-25 Disability Service

SEND Conference



0-25 Disability Service Timeline

- July 2017 **Disabled Children's Team** and **Transitions Team** merged to form new **0-25 Disability Service**
- Oct 2017 Head of Service **Sarah Lowe** joined Barnet
- Feb 2018 Team Manager **Graeme Baylis** joined Barnet
New **Disability Resource Panel** formed
- April 2018 All children's cases reviewed
- May 2018 **Geraldine Meade** and **Tokunbo Agunbiade** became the Deputy Team Managers

What is the 0-25 Disability Service

- Specialist service for **children and adults 0-25** who have profound and severe disabilities and/or complex health needs.
- Plus for young people 18-25 who have a **diagnosed learning or physical disability**
- We provide support and advice to other social care teams who are responding to the needs of disabled children who do not meet our criteria

Who uses our Service ?

- **190 Children** under 18 are allocated to a social worker
- Another 78 Children under 18 have **Care and Support packages** and are reviewed annually
- 200 Young People 18-25 are currently open (In July 17 this was 72)
- There are high numbers of young people turning 18 in the coming year



**Every child and young person
who we provide a service to
deserves to have the correct
plan of how their lives are
going to change for the better**

Service Improvement Update

- We have reviewed our operations, listened to our families and partners and developed an **Improvement Plan**
- We are working hard to ensure the **correct plan** is in place for all children and young people
- The **team** are motivated and determined
- Our management team is **stable**
- Our social workers are **very knowledgeable** and experienced in disability
- Our team is **culturally diverse**

Service Improvement Update (cont...)

- We are developing **positive partnership** working
- We have **significantly improved** our response to **safeguarding** concerns
- We have developed a process which **reduces delay** in requesting support
- We have started to attend to Parent Drop-Ins
- We are a **creative team** who want to develop a really **positive** and responsive service

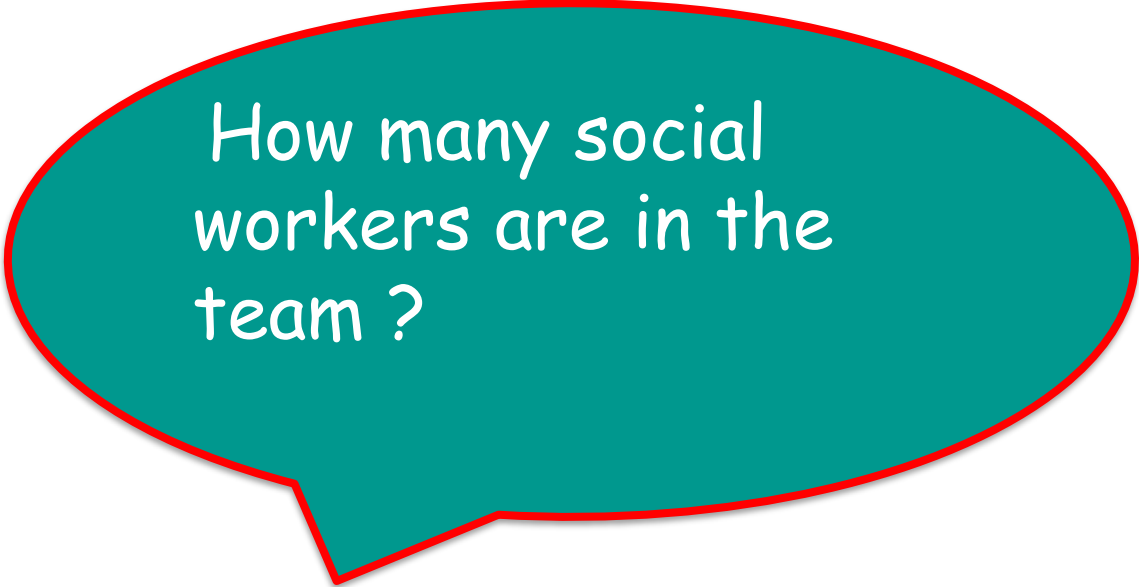
But there is more work to do...

- Continue to **simplify** processes
- Improve how we listen to the **voice of the child** or young person
- Ensuring every child's **plan is reviewed**
- Continue to improve our **transition planning**
- Re-ignite our links with **Barnet Parents Carers Association**
- **Address the issues** with Direct Payments
- Further develop our links with **Education and Health**
- Provide **support and advice** to those who do not meet our eligibility criteria
- Continue to progress our **Improvement Plan**
- Improve our **Short Breaks Provision**

Children with Disability (CWD) Pathways

Pathway	Process	Support & Annual Review	Safeguarding
CWD 1	CWD Assessment to work out support needed and CWD plan formulated.	✓	
CWD 2	CWD Assessment as above but child's case is allocated to worker	✓	
CWD 3	Child and Family Assessment and child likely to have a CIN or CP Plan to support the family. The child may also become Looked After	Ongoing	✓

Parents have asked



How many social workers are in the team ?

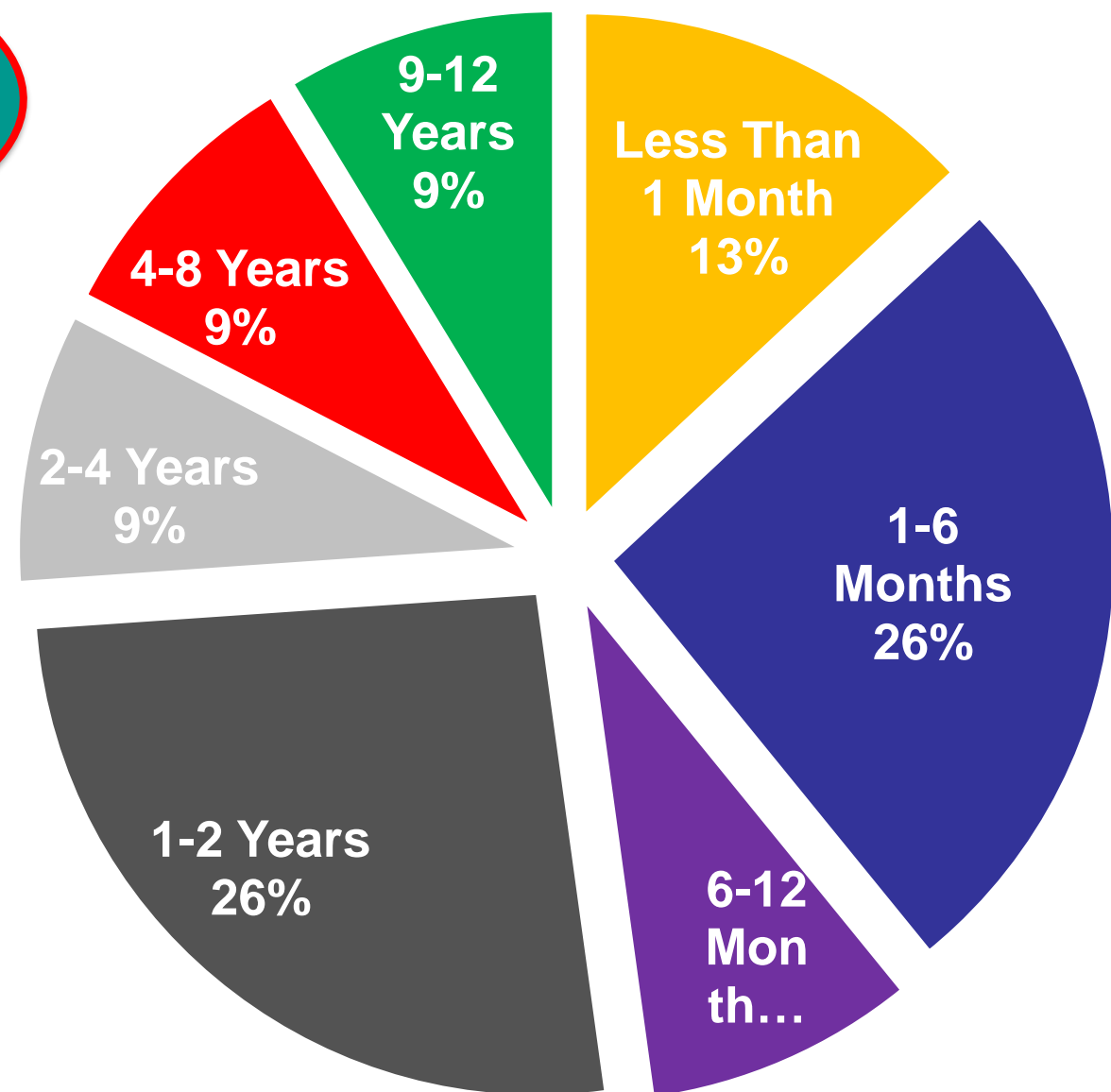
- 5 Managers
- 12 social workers
- 3 Family Support workers
- Direct Payments worker – coming soon !
- Brokerage Officer
- Team Administrator
- Occupational Therapists (0-18) – moving to Integrated Therapies

Parents have asked

Why have there been so many staff changes?

Over 50% of our team have been in a Barnet Disability Team for between 1 and 12 years

The Head of Service is now permanent and in fact 80% of our leadership team is now permanent



Parents have asked

Do social workers
really understand
our experience?

70 % of our
social workers
have worked as
personal carers

87% of our Team
have had experience
of caring for a family
member who has a
disability

What our Team have asked

Help us make our
service as good
as it can be

Please let us know when
we get something wrong
and when we get it right

Bring us your ideas
because we don't have
all the answers

**..... and no I haven't forgotten
Short Breaks!**