

# 30 Hours Network Meeting

## November 2017



**achieving  
for children**



# Agenda



- Challenges with implementation of 30 hours and solutions
- Update on 30 hours – codes, codes, codes!
- Grace period – how has this worked out?
- Headcount – lessons learned
- Communications with parents
- Share success stories
- Networking opportunity (tea and cake!)

# Implementation challenges

## Group activity

What challenges have you faced so far?

What were your solutions?



# How many children receiving 30 hours?

	Kingston	Richmond
Children using 30 hours now	572	543
Number of codes issued to date	764	667

**TOTAL 1115 currently taking up extended hours!**

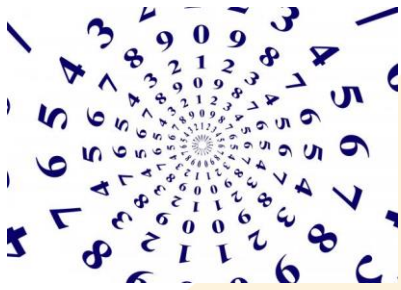
There is still over a month to go for parents to apply for 30 hours to be able to use it from January.

# Partnerships

- **282 children splitting entitlement between school and PVI provider (25%)**
- **28 children splitting entitlement between two PVI providers (3%)**

What further information would you like to know to help you with your planning?

# Keeping up with codes



- Parents need to reconfirm their eligibility every 3 months
- Those who were given a temporary code '11' need to reapply and will get a new code – parents will need to give this new code and you will need to let us know when this happens
- Following batch check of codes (we will notify you), you will need to log onto the portal to check status of codes
- Any new codes to be funded in the Spring term MUST have a start date before 31 December
- You need to validate the new codes before offering a place
- You will need to revalidate at the beginning of the term to ensure that the parent's have not fallen into the grace period – a child cannot start a new place whilst in the grace period

## National issues resolved

- Where parents reconfirm their eligibility late, they will no longer be given a new start date.

# Keeping up with codes

Some parents may be having problems with reconfirming their eligibility.

Most of these problems are due to the parent having made a mistake in their original application which they have tried to correct, but which has instead resulted in a duplicate application for the same child.

Part of the solution requires HMRC to delete these childcare accounts from the system. HMRC will then contact these affected parents directly, asking them to re-apply through the childcare service.

**This means the parent will then receive a new childcare account and a new 30 hours eligibility code and will need to give this to you.**



# Grace Period – how has this worked out?

Number of parents that are now in the grace period:

Kingston	Richmond
68	55

Important to note:

This may not be a true picture of how the market in Kingston/Richmond behaves as there have been issues with codes this term.

# Headcount – lessons learned

- Parent declaration form: make sure this is completed and signed
- Accurate information: try to get accurate details (particularly code, NI number and DOB)
- Claim accurately: make sure you claim for the correct element of 30 hours to avoid duplication!
- Code validity end dates: keep a note of these for your information



# DfE Communications Toolkit

The DfE have released a communications toolkit for providers to use to promote their 30 hour offer to parents. This includes:

- Customer journey infographics for both 30 hours and Tax-Free Childcare
- ‘Top things parents and providers should know’ Q&A
- A factsheet for parents on how they can use their 30 hours’ entitlement
- Pre-drafted emails to parents and providers to inform them of the application deadline and reconfirmations
- A glossary for parents and providers to help explain key words associated with 30 hours and Tax-Free Childcare

Apply now, if you  
want 30 hours **free**  
childcare from January  
[childcarechoices.gov.uk](http://childcarechoices.gov.uk)

Childcare  
**Choices**



 HM Government



Childcare  
**Choices**

To keep your 30 hours free  
childcare place **you** need to  
check your details are up to  
date every 3 months. Go to  
[gov.uk/childcareaccount](http://gov.uk/childcareaccount)

 HM Government

<https://foundationyears.us2.list-manage.com/track/click?u=44faaa73d6419d1513179588a&id=5d6c52cb08&e=faaf2a3058>

# Success Stories



Has the 30 hours had a positive impact on your setting/provision?

# Networking Opportunity

Please help yourself to tea/coffee and cakes and biscuits and take the opportunity to network with other providers in the room

## Prompts

How do other providers deliver the 30 hours?

Are there any potential partnerships that can be developed?

What are your information sharing practices?

How do you keep on top of the administrative processes involved with 30 hours?



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