

Further information

For more information contact the **Single Point of Access**:

Kingston on 020 8547 5008 or at spa@kingston.gov.uk
(020 8770 5000 for out of hours/weekends)

Richmond on 020 8891 7969 or at spa@richmond.gov.uk
(020 8744 2442 for out of hours/weekends)

Or you can visit our website
www.achievingforchildren.org.uk/strengthening-families

Strengthening Families Programme

Information for parents,
carers and families



Providing children's services for
Kingston and Richmond

About the Strengthening Families Programme

From time to time, we could all use some extra support.

The Strengthening Families Team was created to work with families who may need extra support to address a specific issue.

We can support you with issues including emotional and mental wellbeing, substance misuse, domestic abuse, parenting challenges and access to employment, training or benefit advice.

We will agree with you what support would be helpful to your family.

Involvement with the Strengthening Families Programme is voluntary and you are free to withdraw your involvement at any time.

What to expect

You can turn to your worker for advice, information and support. We will tailor support to your individual needs. Support can be delivered at your home if you prefer. The average length of support can range from six to 12 weeks, but could be longer depending on your family's needs.

We will support you and your family to set goals and support you to achieve them. Some of the positive outcomes we can help you achieve are improved family relationships, improved school attendance and increased financial independence.

Why have I been referred?

You may have been referred by your child's school, social worker, children's centre or any other support service that you might access to get some support for a specific issue you may be experiencing.

What happens next?

You will be allocated a worker from the Strengthening Families Team. The worker will meet and agree with you and your family clear goals you want to achieve. The worker will then discuss them with you and support you to achieve them.

They will keep in contact with you and make sure you are happy with how things are going.

They will talk to you and listen so that they can help you to make a positive difference in your family.

They will get to know you and make sure that you know how to contact them if you should need to.

What information will be kept about your family

If your family is eligible to receive support from the Strengthening Families Team, we will share your personal information (including your name and date of birth) with the Department for Communities and Local Government (DCLG). This will be for research purposes only.

Excluding the DCLG, your information will be anonymous and handled with care in accordance with the law.

We will only share information with your consent. However, if your worker feels that you or someone else is at risk of immediate harm, they must share this information with the relevant service and you will be informed if that happens.