

- Havering Special Educational Needs and Disabilities Information, Advice and Support Service (SENDIASS) provides free, impartial and confidential information, advice and support on SEND matters relating to education, health and social care.
- We work at arm's length from the local authority.
- Our service is available to parents/carers of children with SEND aged 0 to 16 years who are residents of Havering.
- SENDIASS is a self-referral service, therefore parents/carers need to contact the service themselves.

Our service is also available to young people with SEND aged 16 to 25 years who are residents of Havering. Young people must make initial contact with SENDIASS themselves in order to receive information, advice and support.





WHAT DO WE DO?

We provide impartial information, advice and support on SEND topics such as:

- SEND law and legislation
- Local SEND policies and processes
- SEND related issues
- SEN Support in schools
- Education, health and care needs assessments
- Education, health and care plan process
- Mediation and SENDIST Tribunal appeals
- Disagreements and complaint procedures
- Supporting parents/carers with meetings if appropriate
- Liaising with other professionals on behalf of parents/ carers to ensure effective communication
- Assisting and empowering parents/carers to make informed decisions
- Signposting parents/carers to relevant services such as support groups or professional agencies

HOW CAN YOU CONTACT US?



01708 433885

(Please leave a voicemail if your call is not answered).

Scan to view our website



sendiass@havering.gov.uk



haveringsendiass.co.uk

