

## Contact details

Email: [barnardos.frimley@nhs.net](mailto:barnardos.frimley@nhs.net)

Our usual working hours are:  
Monday-Friday 9:00AM-5:00PM

[www.barnardos.org.uk](http://www.barnardos.org.uk)  
Registered Charity Nos. 21625 and SC037605



## East Berkshire Keyworker Service

Believe in  
children  
 Barnardo's

  
Frimley  
Integrated Care Board

## Who are Barnardo's?



Barnardo's is the UK's biggest children's charity. We speak up for and support the UK's most vulnerable children and young people. Every year, Barnardo's help transform the lives of over 358,300 children, young people, and their families. This includes Keyworker services across England:

**"...I feel without the support from the key worker project, I would not be where I am now"** -

Young person feedback for our Northamptonshire Keyworker Service

**"...You are making me aware of activities for my son that I would**

**never have accessed on my own. I believe all this is having a positive impact on my son already and is opening up new opportunities for him and us."** -

Parent feedback for our Northamptonshire Keyworker Service

## What is the Keyworker service?

The Keyworker service is a scheme in collaboration with the NHS. The main focus of the project is to support children with a confirmed diagnosis of Autism and/ or a learning disability who may be at risk of admission to hospital or have already been admitted to hospital and who are on the Dynamic Support Register (DSR).

The keyworker role is to advocate, support, coordinate and simplify the pathways through the system. At the heart of the service is to ensure that the young person's voice is being heard, listened to, supported, and advocated for.

## Who is the service for?

A child or young person aged 0-25 who:

- Has a diagnosis of Autism and/or a Learning Disability.
- Is at risk of or has already been admitted to hospital due to their mental health.
- Is on the Dynamic Support Register (DSR).
- Resides/is registered at a GP in East Berkshire (Bracknell Forest/Royal Borough of Windsor and Maidenhead/Slough).



## How to access the service?

If you feel you could benefit from the being on the DSR, ask a professional you are working with to contact

[eastberksccg@dynamicssupportregister.nhs.net](mailto:eastberksccg@dynamicssupportregister.nhs.net)

This will then be discussed as part of a Multi-Disciplinary Meeting.

## How can a keyworker help me?

- Visit you at home, in the community or at your place if education/work.
- Talk to you, or your family on the telephone and be your main contact.
- Help you to understand your care, support, and treatment options, so you feel confident to make decisions.
- Help you and your family to talk to professionals and to attend meetings with you.
- Give you information in a way that works for you and help you to access services that might be able to help you.
- Help you to understand how the health, education and social care teams work together.
- Make sure that you and your family are as involved as you want to be.