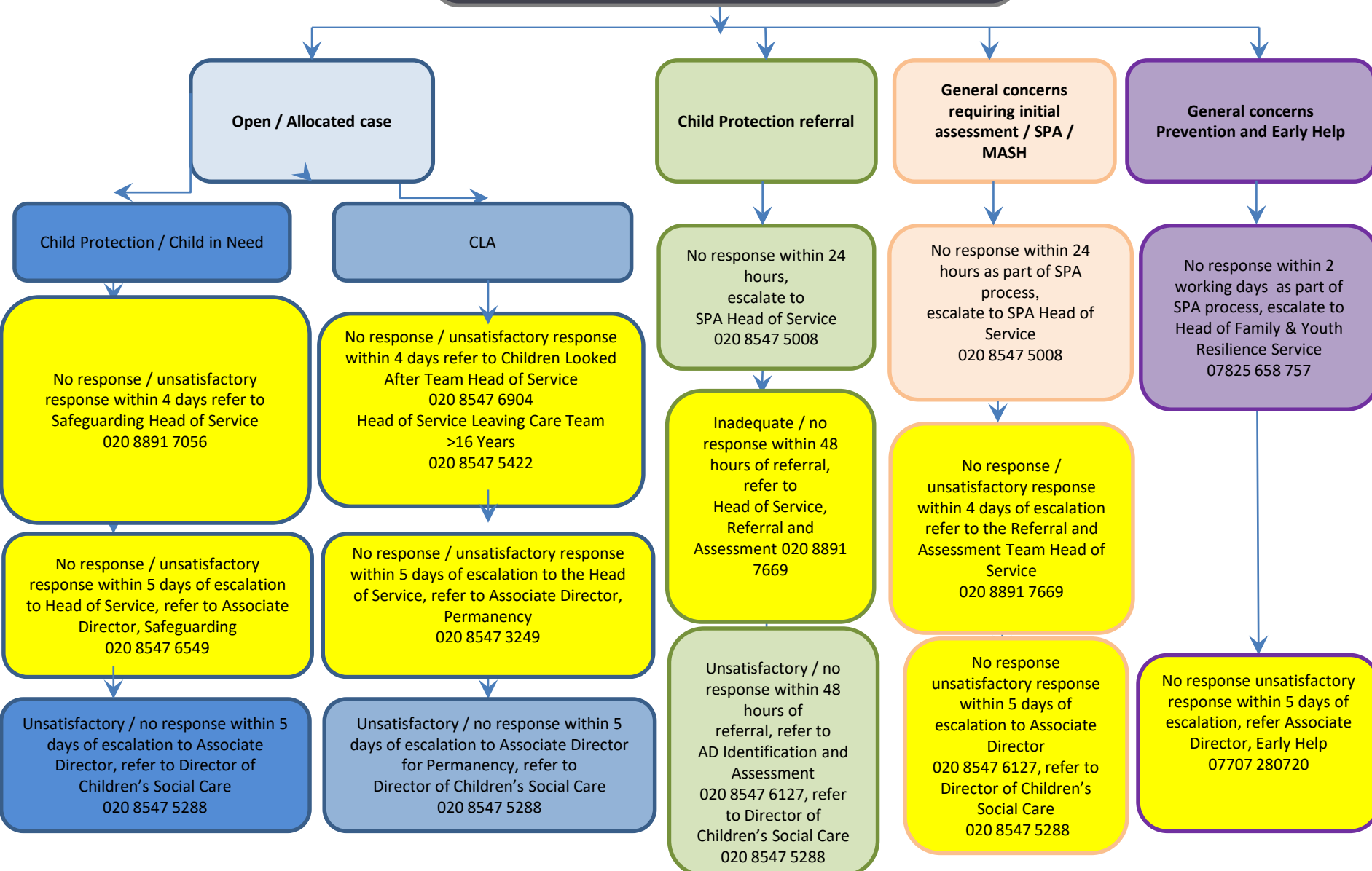


**ESCALATION PROCESS
RICHMOND**
March 2022

Contact / Referral to Richmond Children's Social Care / Early Help
Tel: 020 8547 5008 (Single Point of Access / MASH)



Escalation Policy

Contact List

Alison Twynam Director of Children's Social Care	020 8547 5220	alison.twynam@achievingforchildren.org.uk
Lydia Bennett Interim Service Manager – Single Point of Access (SPA)	020 8547 5008	lydia.bennett@achievingforchildren.org.uk ,
Cassey Spratt (maternity leave) Service Manager - Single Point of Access (SPA)		cassey.spratt@achievingforchildren.org.uk
Nikki Coppin Associate Director, Safeguarding	07825 928235	nikki.coppin@achievingforchildren.org.uk
Hazel Gordon Associate Director, Permanency	07739 515238	hazel.gordon@achievingforchildren.org.uk
Yvette Lima Head of Service, Children Looked After	020 8547 6904	yvette.lima@achievingforchildren.org.uk
Sara Doyle Associate Director, Identification and Assessment	07785409362	sara.doyle@achievingforchildren.org.uk
Catherine Power, Head of Service, Safeguarding Richmond	07935 014 637	Catherine.power@achievingforchildren.org.uk
Shaira Makorie Head of Service, Leaving Care Team	020 8547 5422	shaira.makorie@achievingforchildren.org.uk
Hilary Sutton Head of Service, Referral and Assessment	020 8891 7669	hilary.sutton@achievingforchildren.org.uk
Roberta Evans Associate Director, Early Help	07707 280720	roberta.evans@achievingforchildren.org.uk
Justin Walesby Head of Service, Family and Youth Resilience	07825 658 757	justin.walesby@achievingforchildren.org.uk