

## SEND Partnership Working in Richmond

In spring and summer 2022, representatives of Richmond's SEND Parent Carer Forum, local voluntary organisations and practitioners from the education, health and social care sectors, met and agreed to a new way of working together in Richmond. This agreement is underpinned by a shared commitment to improving the outcomes for children and young people with special educational needs and disabilities and their families.

*"Practitioners and families commit to trusting relationships and partnerships built on equity and respect. We will behave with empathy and kindness and communicate in a timely way that is open and transparent. Arrangements will be accessible and participation representative of the diverse communities we represent and serve."*

Sometimes we will work together to co-produce services. Co-production is where children and young people, family members, carers, organisations and commissioners work together from the beginning of the process in an equal way, sharing influence, skills and experience to design, deliver and monitor services. Representatives also agree the following key principles of co-production in Richmond:

- High quality co-production requires that all stakeholders are involved equally from the beginning. If they are not then the work should not be considered as co-production.
- Because it is unrealistic to co-produce all changes, a small number of priorities for co-production will be agreed by Richmond's SEND Partnership Board on an annual basis. A realistic number of co-production initiatives to be taking place at any one time is currently two.
- A key consideration of whether an initiative is suitable for co-production is whether the amount of time available is sufficient for a high quality piece of work. If time is insufficient, the initiative will not be suitable.

The outcomes we are committed to improving have been co-produced by children and young people, parents and carers, and practitioners. These are:

I am listened to and  
people hear what I  
have to say

I am safe, and my needs  
are understood

I am as healthy as I can  
be

I am as independent as  
possible

I am ambitious and  
others are ambitious  
for me

The people who love  
and care for me are  
supported