

Referral Pathway



Call and talk to us – Call us on 0774 8647 255. We can have a talk about your support needs, what we can offer you and our current availability.

Fill out a referral form – We will send you a referral form by email or post. Fill out as much of it as you can and send it back to us.

Visit us- Within 10 days of receiving your referral form we will call you to arrange for you to come over and meet us. It would be great if you could bring someone that knows you well.

Initial Consultation – This can happen when you come to visit us or we can come and visit you at home. We will talk about everything we need to know to support you when you stay at Marston Avenue.

Report and Service Agreement – In the initial meeting we will make a date that your report and service agreement will be ready for you to read through and sign - we can come over and talk you through the service agreement if you would like us to.

Transition – We can organize a settling in period, you could come for tea, or dinner. We will discuss if you would like this and how we go about this with you.

Come and stay with us



Phone: 0774 864 7255



E-mail: Marston@MarstonAve.co.uk



www.MarstonAve.co.uk

Bookable bed

Marston Avenue have a booking in system that is on a first come first serve basis. Individuals can be booked up to 8 months in advance. Marston Avenue is available to book via phone 07748647255 or email Marston@MarstonAve.co.uk. Email is preferred as staff do not answer the phone unless in an emergency while supporting individuals.

Marston Avenue will work with the council and carers in emergency respite situations and to ensure a smooth transition to permanent arrangements.



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